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**Attention: Food Premise Operators**

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In order to keep patrons of restaurants, bars, and other food or drink establishments safe, changes have been made to the Reopening Ontario (A Flexible Response to COVID-19) Act, 2020 [O. Reg. 364/20](#): RULES FOR AREAS IN STAGE 3 and [O. Reg. 263/20](#): Rules for Areas in Stage 2. The Ontario government, in consultation with the Associate Chief Medical Officer of Health, have amended the orders and the following measures are now in place:

- All patrons are required to be seated at all times, in both indoor and outdoor areas, with limited exceptions including:
  - while entering the area and while moving to their table
  - while placing or picking up an order
  - while paying for an order
  - while exiting the area
  - while going to or returning from a washroom,
  - where necessary for the purposes of health and safety
- Bars and restaurants (and also tour boat operators) are required to keep client logs for a period of 30 days and to disclose the client logs upon request to the Medical Officer of Health or a Public Health Inspector under the [Health Protection and Promotion Act](#) on request, which will support case and contact tracing. The person responsible for the establishment must:
  - record the name and contact information of every patron (*name, phone # at a minimum. Any additional information that you can provide may also be helpful*) who enters an indoor or outdoor dining area in the establishment, but *not* those who temporarily enter the area to place, pick up or pay for a takeout order;
  - maintain the records for a period of at least one month;
  - only disclose the records to a Medical Officer of Health or a Public Health Inspector under the Health Protection and Promotion Act on request for a purpose specified in section 2 of that Act or as otherwise required by law.
- Complementary changes are being made in respect of existing provisions relating to tour operators and tour boat operators.

These additional measures will help reduce close contact between individuals in these settings, and support case and contact tracing, thereby limiting the spread of COVID-19. If you have any questions regarding these changes, please contact Timiskaming Health Unit at 1-866-747-4305.

Sincerely,

Dr. Glenn Corneil  
Acting Medical Officer of Health/CEO